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AUTOMOTIVE



LOHR Service
Our aim: your satisfaction

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For over 50 years the LOHR group has continually adapted to the specific needs of its customers and to automotive logistic evolutions. Strong innovation strategy and permanent dialog with clients have constantly improved carrying capacity, safety, user friendliness and flexibility all represented in their state of the art in our current ranges like Eurolohr, Multiloehr and Maxiloehr to mention only the best known.

In addition the company LOHR Service has been set up in 1999 as a specific tool totally dedicated to customer assistance for the various group activities. Our job is to help all users of our products by technical support, spare parts supply, network workshop availability and in general terms propose practical solutions in order to optimise global life cost of our vehicles. You will find below a detailed description of the services we have to offer.

Spare parts

- a professional team at your service,
- internet ordering,
- over 7 000 managed references,
- stocks in our subsidiaries in the UK, Spain, Russia, Turkey, Poland as well as in the whole agent network,
- international delivery in optimised lead-times,
- stock management consulting.



Maintenance/ repairs / overhauls

- routine maintenance and preventive valuations,
- taylor made maintenance contracts from standard to full service on trucks and trailers,
- upgrading or modifications on vehicles supported by our engineering department,
- localised or complete overhauls,
- international agent and service partner network.



Training

- registered training entity,
- totally dedicated staff,
- various languages proposed,
- interactive detailed programs on repair and maintenance of the various types of vehicles,
- practical work,
- programs can be adjusted to your particular needs,
- possibility to train on your sites and vehicles.

Technical assistance

- skilled multilingual engineers,
- constant breakdown assistance,
- valuation and assessment of vehicles,
- on site work.

Management

FITY Christian CEO (F, D, GB) *		
ECKERT Norbert Managing Director (F, D, GB) *	+33 (0)3 88 38 99 82	norbert.eckert@lohrservice.com
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GEORGET Véronique Assistant (F, D, GB) *	+33 (0)3 88 38 96 42	veronique.georget@lohrservice.com

Technical assistance / 07h00 - 18h00

URBAN Alain Warranty & quote engineer (F, D, E) *	+33 (0)3 88 38 96 79	alain.urban@lohrservice.com
CURIEN Serge Quality engineer (F) *	+33 (0)3 88 38 99 83	serge.curien@lohr.fr
HENNINGER Philippe Warranty & quote engineer (F, D, GB, E) *	+33 (0)3 88 38 98 63	philippe.henninger@lohrservice.com
JUNG Jean Warranty & quote engineer (F, D) *	+33 (0)3 88 38 96 37	jean.jung@lohrservice.com
LIENHARD Tatiana Product Support Engineer (F, GB, RU) *	+33 (0)3 88 38 96 41	tatiana.lienhard@lohrservice.com
GOTTI Xavier Maintenance contract manager (F, GB) *	+33 (0)3 88 38 96 11	xavier.gotti@lohrservice.com
SPEISSER Nathalie Maintenance contract assistant (F, D, GB)*	+33(0)3 88 38 99 61	nathalie.speisser@lohrservice.com
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Training

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HENNINGER Philippe Training (F, D, GB, E) *	+33 (0)3 88 38 98 63	philippe.henninger@lohrservice.com

Spare parts shop / 07h00 - 18h00

GRANDIDIER Sébastien Spare parts sales manager (F, D, GB) *	+33 (0)3 88 38 96 53	sebastien.grandidier@lohrservice.com
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BRINGOLF Romain Salesman (F, GB, DE)*	+33 (0)3 88 38 98 92	romain.bringolf@lohrservice.com

Workshop / 06h20 - 20h30 / Reception Workshop / 07h00 -18h00

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HETERLIN Thierry Workshop manager (F, GB) *	+33 (0)3 88 38 96 45	thierry.helterlin@lohr.fr

* Spoken languages : D = German, E = Spanish, F = French, GB = English, I = Italian, RU = Russian